

Winter on the Green (the “Event”) –Terms

1. The “Organiser” is Winter on the Green Ltd, which is a company incorporated in England and Wales with company registered number. 10420284 The “Event” is *Winter on the Green*, 2016.
2. By purchasing or winning an Event ticket (a “Ticket”) and/or attending the Event using a Ticket, you agree to be bound by the terms and conditions set out herein.
3. A valid Ticket entitles the holder to attend the Event on the relevant date and at the relevant times as stated on the Ticket.
4. Proof of age may be required for all Ticket types. Please ensure that you have ID with you in case you are asked. Failure to provide such ID may result in you being asked to stop consuming and purchasing alcohol and/or leave the Event. The Event is **strictly 21+**, so you may be asked for proof of age when you buy alcohol. We operate the ‘Challenge 21’ policy.
5. Re-entry to the Event is not permitted.
6. Food and Alcohol cannot be brought into the Event. There are fully licensed bars available for you.
7. You will not be allowed to bring any glass bottles of any kind into the Event. There are no exceptions.
8. No animals are allowed at the Event, other than assistance dogs (such as guide dogs).
9. The Organiser reserves the right to refuse admission to any Ticket holder and may on occasion conduct security searches to ensure the safety of visitors. The Organiser shall be entitled to remove anyone from the venue who is under the influence of drugs or excessive alcohol or who, in the reasonable opinion of the Organiser, is conducting themselves in a manner inappropriate to their continued attendance. There shall be no admittance without a valid Ticket.
10. Tickets shall not be resold, exchanged, or transferred. To do so or to alter or deface any Ticket will render it void.
11. It is the Ticket holder’s responsibility to check his or her Tickets, as mistakes cannot always be rectified, and the Organisers shall not be responsible for any lost or stolen Tickets.

12. Tickets shall not be used as prizes in competitions without the prior written consent of the Organiser.
13. All sound and moving or still picture rights including, without limitation, on the internet, vest exclusively with the Organisers and any material filmed or recorded at the Event may only be used for the personal, non-profit making enjoyment of amateurs. By entering the venue, Ticket holders consent to being photographed, filmed or recorded as visitors attending the Event, and consent to the image or recording of them being used in future marketing material for the Event.
14. Tickets are sold or given away via competitions etc subject to the Organiser's right to alter or vary the programme due to events or circumstances beyond their control without being obliged to refund monies or exchange Tickets. It is the responsibility of the Ticket holder to ascertain the date, time and venue of any rearranged staging of the Event.
15. Should the Event be postponed no refund of the Ticket price or any additional expenditure shall be made to the Ticket holder.
16. Should the Event be cancelled the Ticket holder shall be entitled to a full refund of the Ticket price but no refund will be given in respect to any other expenditure whatsoever. Ticket refunds shall be valid for up to one month after the cancelled Event.
17. The Organiser, its servants or agents will not be liable for any loss, injury or damage howsoever caused to the bearer of this Ticket save for death or personal injury caused by the negligence of the Organiser, its servants or agents or any other liabilities that cannot be excluded by law.
18. Occasionally, inclement weather, shift in tournament circumstances or an act of God can disrupt an open-air event. Any decision to cancel the Event will be taken only at the advertised start time. No refund will be made if the Event starts but is later abandoned.
19. On entry, you agree to accept and abide by any venue rules.
20. Please bring your e-ticket/mobile ticket and a form of ID to the entrance of Winter on the Green. No food or external drinks not purchased on site is allowed.
21. Sadly, there's a zero dog policy throughout the event.
22. This is a combined Family only event (between 10.45am till 5.30) and then a Grown Up Only event from 6pm each day (we shall operate a strict challenge 21+ years old).
23. Valid photo ID must always be available on request. Management reserve the right to refuse admission. Tickets are non-refundable. Tickets are non-transferable and will become void once removed. Tickets cannot be replaced.

24. Please drink responsibly and respect our local residents. Due to enhanced security, please allow extra time to access the event site.

25. Ticket holders are advised to pay particular attention to the weather forecasts prior to arriving at the event to prepare for the weather on the day of their attendance. This may include protective winter clothing and protection (hat, scarf, base layer gear top etc)

26. These terms and conditions shall be governed by English law and those bound by them hereby submit to the exclusive jurisdiction of the English courts in connection herewith.

Winter on the Green Limited (the “Organiser”), November 2016

Thank you for your custom and we are delighted you will be joining us at Winter on the Green!